



## Balboa Bay Resort Pet Policy Agreement

To ensure a pleasant and safe stay with your pet, and for the comfort and enjoyment of other guests, please adhere to the following guidelines:

- We require that you provide us with a contact phone number so that we may contact you at any time while you and your pet are a guest of the resort
- Pets are not allowed on furniture and are not allowed at the pool or in any private event space
- One pet per guest room
- Pets must use Pooch Patch relief area near self-parking lot
- There will be one time \$150 deep cleaning charge that will be posted to your account
- Pets not allowed to be left unattended in guest rooms at any time
- Pets must be always on a leash and under control of the owner when outside the guest room
- Should the resort need to provide financial compensation to other guests for any disturbance from your pet including barking, you will be notified and billed for the compensation amount (not to exceed \$200 per violation)
- After the first disturbance warning, Balboa Bay Resort reserves the right to evict guests from the premises if the disturbances continue
- The guest is financially responsible for all property damage and/or personal injuries resulting from their pets. This includes, but is not limited to scratches, broken furniture, and carpet damage and may result in eviction
- Pet must be removed from the room during housekeeping service